



Hi Village of Tremont Utility Customer,

You have lots of electronic options to pay and view your utility bill. You can pay online, by a mobile app, through your bank or by calling. You can also view your bills online. Please consider opting out of receiving paper bills to help save resources and reduce costs.

### Tremont ONLINE Service

[www.TremontIL.com](http://www.TremontIL.com)

- Pay immediately, schedule a payment or set up Auto-Pay, recurring payments for the amount of your bill (you will receive a reminder a few days before your Auto-Pay processes)
- View your bill and balance due
- Get emails when a bill is ready to view
- Option: Save your info to make future payments 3, quick steps



### Tremont MOBILE APP Service

Download "PSN Payments"

- View balance due
- Payments are 3, quick steps
- If you registered online first, use those login credentials
- View recent ePayment history
- Go online to view or print receipts
- Available in the App Store or Google Play



### Tremont PHONE Service

1-877-885-7968

- On your first call, you will register; have your bill handy
- Future calls are just 4, quick steps
- Hear your balance due
- Go online to view and print receipts
- TIP: On the first, call from the phone you will generally use to make payments



### Your BANK Payment Service

- **IMPORTANT:** Enter all 10 digits of your utility customer account number (if you don't enter your account number properly, payments can be delayed and late fees could be assessed)



### GO GREEN



Reduce the clutter & save resources...  
Select Paperless Billing

**NOTE:** Viewing bills and balances due are FREE services. Convenience fees apply to electronic payments (except through your bank): \$1.00 for checks/savings and 2.75% (+50¢ if under \$100) for credit/debit cards.

*We have selected Payment Service Network (PSN) to process your payments because of their high level of security and the convenience they offer. PSN has been awarded a Level 1 Certification, the highest security possible, by the credit card industry.*

If you have any questions or need help paying or viewing your bills online, please call PSN at 866-917-7368 or email [CustomerService@PaymentServiceNetwork.com](mailto:CustomerService@PaymentServiceNetwork.com). If you have questions on the amount of your bill or need service, please call us at 309-925-5711.